

25 YEAR WARRANTY



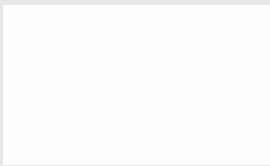
**SLATE ROOF TILES
DOUBLE ROMAN
ROOF TILES**



CONGRATULATIONS ON YOUR NEW HOME OR RENOVATION!

You can be assured that you have purchased quality products from one of Botswana's finest building products supplier.

Distributor Stamp and Signature



Tile Profile:

Tile Colour and Finish:

Are guaranteed for 25 years commencing from:

Plot number and location:

Customer name:

The Manufacturer brings the following to the attention of the purchaser:

- Some minor surface marks and blemishes are inherent in the manufacturing process and transport from plant to site. These will not detract from the performance of the tile and are not considered a product fault.
- After constant exposure to air pollutants and the elements the surface of tiles will weather and change the colour surface of the roof tile to a matt finish. This weathering of the roof tile surface will not affect the overall performance of the tiles.
- Efflorescence may occur on roof tiles. Efflorescence is a natural process seen on footpaths, pavers and brick walls, when alkaline deposits gravitate to surfaces exposed to moisture. Such occurrences should completely disappear after additional exposure to the elements.

Information to the home owner:

- To maximize the benefits of your new roof and extend its life, the following precautions are advised:
- Ensure that only skilled roofing trades people repair or walk on your roof.
- Place antennas and air conditioning units in a position to minimize walking on roofs.
- Use a long stick or rope to retrieve items lodged on the roof. If absolutely necessary to traverse your roof, walk on the lower third of individual tiles.

Radstone warrants that the tiles will meet the water absorption, permeability and transverse strength test established by the Botswana Bureau of Standards
BOS 24-2009.

As per the conditions set out on the rear of this document



BOS 24:2009
LICENCE NO. SM/09-0

25 YEAR WARRANTY

LIMITED PRODUCT WARRANTY

Radstone (Pty) Ltd., subject to the terms, conditions and limitations set forth herein, warrants to the purchaser of its concrete roof tile, to be free from manufacturing defects during the 25-year period following sale of the tile to the original purchaser. This warranty is made only to the original purchaser and any subsequent owner of the property where the roof tile was originally installed. This warranty will not apply to any roof tile that has been removed from the building where it was originally installed. This warranty does not apply where the full payment has not been received and acknowledged by Radstone (Pty) Ltd.

If any concrete roof tile proves to be defective during the warranty period, Radstone (Pty) Ltd. will replace the defective tile or refund the original purchase price for the defective tile, at Radstone's option. During the applicable warranty period stated above. The "original purchase price" of the tile for purposes of this warranty is the wholesale price paid to Radstone by the distributor, contractor, or other customer who contracted for the tile directly with Radstone. If Radstone replaces any defective tile, the warranty period for the replacement tile will be the remaining warranty period for the original, replaced tile.

The roof tile will not be considered defective with respect to color, shade, hue or surface finish. All tile defects will be tested against the specifications and tolerances as set out in the BOS 24-2009 standard.

CONDITIONS AND LIMITATIONS

This warranty is not effective, and Radstone (Pty) Ltd. shall have no obligations hereunder, unless the original purchaser: requests and obtains prior written approval from Radstone (Pty) Ltd., at the time the roof tile is purchased, confirming that the purchaser's roof tile is eligible for coverage under the terms of this warranty.

Radstone (Pty.) Ltd. shall not be liable for, and this warranty does not apply to:

Any failure, defect or damage (including but not limited to crumbling, chipping, cracking, breakup or change in color) resulting from or connected with misuse, abuse, neglect or improper handling or storage; improper installation or installation not in strict adherence with building codes, trade practices or Radstone's written instructions;

Damages caused by impact of foreign objects, fire, natural forces such as earthquake, flood, lightning, hurricane, hail, tornado or other violent storm or casualty, or other acts of God;

Defects in, failure of, or damage caused by materials used as a roofing base over which the tile is installed, or by movement, distortion, cracking, or settling of walls or the foundation of the building; exposure to harmful chemicals; or any other cause not involving inherent manufacturing or workmanship defects in the products supplied by Radstone (Pty) Ltd. or any other cause beyond the control of Radstone (Pty.) Ltd.;

Radstone (Pty) Ltd. will not have any liability under this warranty for changes in color, shade or hue caused by stains or contamination of any sort arising from outside sources (such as, but not limited to efflorescence, algae, mildew, fungus, moss, lichens or other vegetation);

This warranty does not apply to tiles, which have been painted, varnished, or similarly coated over the manufacturer's original finish;

This warranty does not apply to nails, screws or other fasteners used in connection with the roofing (whether or not supplied by Radstone (Pty.) Ltd.), or to any cracking, leakage or other problems caused by any fasteners (whether or not supplied by Radstone (Pty.) Ltd.). This warranty does not cover leaks or damage caused by any penetrations (including penetrations by fasteners), or by animals, vandalism, accidents, abusive conditions, inadequate or faulty structural design, structural defects, building alterations or cracks in the structural base;

Radstone (Pty) Ltd. reserves the right to discontinue or modify any of its tile products, including the color thereof, without notice to the customer, and shall not be liable to the customer as a result of such discontinuance or modification; nor shall Radstone (Pty.) Ltd. be liable if replacement material varies in color intensity and/or hue and/or shade in comparison to the original product. If Radstone (Pty.) Ltd. replaces any material under this warranty, it may substitute products designated by Radstone (Pty.) Ltd. to be of comparable quality if the product initially installed has been discontinued or modified;

The laws of Botswana, without regard to its conflict of laws principles, will govern this warranty. Any legal action or proceeding arising out of this warranty must be brought and maintained exclusively in a court located in Botswana.

In consideration of this warranty, you authorize Radstone (Pty) Ltd. and its agents or contractors to photograph the project where the roof tile is installed and to enter the project location for that purpose. Radstone (Pty.) Ltd. may use all photographs of the project (whether taken by Radstone (Pty.) Ltd., the project owner or any other party) for promotional, training and other lawful purposes. In connection with the use of the photographs Radstone (Pty) Ltd will use reasonable efforts to prevent disclosure of the project owner's identity or the specific location of the project.

In order for this warranty to be effective, the original purchaser must request and obtain Radstone's prior written approval, at the time the product is purchased, eligibility for coverage under the terms of this warranty.

To obtain performance under this warranty, the customer shall notify Radstone (Pty.) Ltd. in writing of any claimed manufacturing defect with respect to the roof tile within thirty days following its discovery and shall submit with such notification proof of date of purchase of the roof tile, in order to provide Radstone (Pty.) Ltd. an opportunity to investigate the claim and examine the materials and/or workmanship claimed to be defective.

All warranty claims must be made during the warranty period and shall be submitted to: Radstone (Pty) Ltd. Savute Road, plot 20662, P.O. Box 50921, Gaborone, Botswana Attn: Warranty Claims.

Radstone (Pty.) Ltd. shall then promptly investigate the claim. Within a reasonable time after approval of the warranty claim, Radstone (Pty.) Ltd. will perform its obligations under this warranty. Any warranty claim not made within thirty days after the defect is or should have been discovered, or within the warranty period applicable to the roof tile, will be barred, and Radstone (Pty.) Ltd. shall have no obligation hereunder.

This warranty supersedes any warranty or guarantee previously made by Radstone (Pty) Ltd.

OTHER CONDITIONS

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF RADSTONE (PTY) LTD. IN NO EVENT SHALL RADSTONE (PTY) LTD. BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. NO EMPLOYEE OR REPRESENTATIVE OF RADSTONE (PTY) LTD OR ANY DISTRIBUTOR OR DEALER IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. **THIS WARRANTY GIVES THE CUSTOMER SPECIFIC LEGAL RIGHTS.**